

TCS Gift Card Program F.A.Q.'s

Q. How much does participating in the gift card program cost me?

A. Nothing! The school gets a commission from the store for selling the gift cards.

Q. Can I get a tax receipt?

A. No. You receive dollar for dollar value when you purchase your gift cards. Therefore tax receipts are not applicable. The actual donation is being made by the store.

Q. How much money does the school make?

A. The percentage earned varies from card to card (1%-10%). That percentage is split between TCS (20%) and the family (80%) who earned it. TRIP Registration Forms must be signed and returned to TCS instructing where you direct those earnings (80%) to go. (Your own tuition account, another families tuition account or TCS).

Q. Which stores participate?

A. Tim Hortons, Price Chopper (also redeemable at Foodland, IGA & Sobey's), President's Choice (redeemable at No Frills, Your Independent Grocer, Loblaws, Real Canadian Superstore, Valu-Mart, Zehrs, Provigo) and Metro (also redeemable at A&P) are kept in stock. Many other retailers (gas, restaurants, movies, etc.) are available on our order form and usually take less than a week to arrive.

Q. Can I use the President's Choice Gift Cards at the No Frills Gas bar?

A. Yes!

Q. What denominations are available?

A. The Tim Horton Gift Cards are available in \$5, \$10, \$25 and \$50 amounts. The grocery gift cards are available in \$50, \$100 and \$250 amounts. See our order form for our other retailer's denominations.

Q. Do the gift cards expire?

A. No!

Q. How do I purchase Gift Cards?

A. Fill out one of the new TCS Gift Card order Forms (available online) and send it in to the school with a cheque made out to Trenton Christian School for the full amount of your purchase. Grocery store and Tim Horton Gift cards are kept in stock and are available immediately. Our other retailers will be ordered Tuesday mornings and will usually arrive by Friday after 2 pm.

Q. Where else can I purchase Gift Cards?

A. Grocery Store and Tim Horton gift cards can still be purchased directly from the TCS school office, Trenton, Frankford and Brighton CRC church offices, Trenton Wesleyan Church office or from one of our volunteer salespersons (Wilma Prins, Christine Draaistra, Jen Prinzen, Monica deWal or Janice Brooks).

Q. How do I pay for the gift cards?

A. Cash or cheque.

Q. How often are cheques deposited?

A. Twice a week. Usually Tuesday and Friday.

Q. What if my cheque is NSF?

A. There will be a \$20 fee for any cheques returned for insufficient funds. No new orders will be processed for you until your account is current. After two NSF cheques have been tendered, cash only will be accepted to purchase future gift cards.

Q. Can my gift cards be delivered to my home?

A. Yes! You can have them delivered right to your home for free.

Q. Can I have the gift cards sent home from school with my child?

A. Yes! If you sign a permission/waiver form. You will need to call/send in your completed order form and a cheque to the school and your child will bring home the gift cards when they arrive in the office.

Q. What happens if my gift card doesn't work at the grocery store?

A. Upon occasion people have had trouble swiping the cards. Try having the cashier type in the card numbers manually.

Q. What if I lose my gift cards?

A. Gift cards are the same as cash. Trenton Christian School is not responsible for lost, stolen or misplaced gift cards once they are in your possession, including kidmail.

Q. What if the gift card I ordered is out of stock?

A. Although we will do our best to supply all our order requests, upon occasion the gift cards are out of stock. In this case you will be given notice, with the shortage placed on back order for delivery the following week.

Q. What about substitutions?

A. Sometimes the denomination ordered will be substituted for a different denomination of the same store due to a shortage of the denomination requested. If this is a problem, you may exchange it the following week. We will NEVER substitute your request with another store unless you advise us to.

Q. Who runs this program?

A. A team of dedicated volunteers.

Q. Can I sell gift cards to my friends and family?

A. Yes!!! The more gift cards sold the greater the profit.

***Just a reminder that vouchers are also sold at most school events so don't forget your Cheque books!!!**